



Secure Productive Enterprise Customer Frequently Asked Questions (FAQ)



The rapid pace of technological change creates both opportunities and challenges for today's organizations. This change is driving organizations around the world to make decisions about whether or not they will embrace the digital transformation, which includes transforming products, optimizing operations, empowering the flexible work styles employees are demanding, and engaging with customers.

Microsoft understands that technology licensing can help or hinder organizations that need the agility to respond to these technological opportunities. For this reason, Secure Productive Enterprise also marks one more step in our journey to modernize licensing, making it easier for you to buy what you need from Microsoft with new licensing flexibility to deploy in the cloud or on premises.

In October 2016, Microsoft is introducing Secure Productive Enterprise to help you to empower your employees on their digital transformation journey. Secure Productive Enterprise delivers the latest and most advanced innovations in enterprise security, management, collaboration and business analytics, delivered through best-in-class cloud services. Secure Productive Enterprise is targeted to address these top priorities:

- **Trust.** Protect your organization, data and people.
- **Collaboration.** Create a productive workplace to embrace diverse workstyles.
- **Mobility.** Enable your people to get things done anywhere.
- **Intelligence.** Provide insights to drive faster, better business decisions.

General questions

1.1 What is the Secure Productive Enterprise?

Secure Productive Enterprise is the most trusted, secure, and productive way to work that brings together Office 365, Enterprise Mobility + Security, and Windows 10 Enterprise. Secure Productive Enterprise delivers the latest and most advanced innovations in enterprise security, management, collaboration, and business analytics, delivered through enterprise cloud services.

1.2 When will Secure Productive Enterprise be generally available?

Secure Productive Enterprise has been available since October 1, 2016.

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1.3 What are the offerings for Secure Productive Enterprise?

The Secure Productive Enterprise offerings include:

Secure Productive Enterprise E3 Formerly Enterprise Cloud Suite (ECS)	Secure Productive Enterprise E5 NEW
Office 365 E3	Office 365 E5
Enterprise Mobility + Security E3	Enterprise Mobility + Security E5
Windows 10 Enterprise E3	Windows 10 Enterprise E5

1.4 Does Enterprise Cloud Suite (ECS) have a new name?

Yes. When Secure Productive Enterprise became available in October 2016, Enterprise Cloud Suite was renamed to Secure Productive Enterprise E3.

1.5 Does Enterprise Mobility Suite have a new name?

Yes, Enterprise Mobility + Security is the new name for what was previously the Enterprise Mobility Suite. This name change reflects the tremendous new security value in this offering. Aligned with the new packaging, there will be an Enterprise Mobility + Security E3 and an Enterprise Mobility + Security E5. The EMS E5 offering will become available later this calendar year and will include advanced security capabilities. You can learn more about these changes at the [Enterprise Mobility + Security blog](#).

1.6 Does Windows 10 Enterprise have a new name?

Yes, we renamed Windows 10 Enterprise to Windows 10 Enterprise E3. Windows 10 Enterprise E5 includes Windows Defender Advanced Threat Protection in addition to all the Windows 10 Enterprise E3 functionality.

1.7 Where can I find more resources on Secure Productive Enterprise?

Learn more about [Secure Productive Enterprise](#).

1.8 Will Secure Productive Enterprise be available to Government and GCC (Government Community Cloud – US only) customers?

Yes, Secure Productive Enterprise E5 is available to Government customers worldwide. However, the US Government Community Cloud version of Secure Productive Enterprise E3 and E5 will be released at a later date.

1.9 Will Secure Productive Enterprise be available to Education and Nonprofit customers?

Yes, Secure Productive Enterprise will be available for Education; the release date will be announced at a later date. There are currently no plans to launch Secure Productive Enterprise for Non-profit customers at this time.

1.10 Is Secure Productive Enterprise available in the Sovereign Datacenters?

It is not currently available, but more details will be announced at a future date.

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1.11 What is included with Secure Productive Enterprise E3?

Secure Productive Enterprise E3 includes the following:

- **Office 365 E3**
- **Windows 10 Enterprise E3**
- **Enterprise Mobility + Security (EMS) E3**
- **Hybrid Server rights** with one install of Office Professional Plus (for existing Software Assurance users) and productivity server entitlements including Exchange, SharePoint, and Skype for Business (conditions apply).

1.12 What is included with Secure Productive Enterprise E5?

Secure Productive Enterprise E5 includes the following:

- **Office 365 E5**
- **Windows 10 Enterprise E5** (includes Windows 10 Enterprise E3 plus Windows Defender Advanced Threat Protection)
- **Enterprise Mobility + Security (EMS) E5** (includes all of EMS E3, Microsoft Cloud App Security, Azure Active Directory Premium P2, and Azure Information Protection P2)
- **Hybrid Server rights** with one install of Office Professional Plus (for existing Software Assurance users) and productivity server entitlements including Exchange, SharePoint, and Skype for Business (conditions apply).

1.13 Through which channels is Secure Productive Enterprise available?

Secure Productive Enterprise is available through the Enterprise Agreement, Enterprise Agreement Subscription, and Microsoft Products and Services Agreement (MPSA). SPE will also become available in the Cloud Solution Provider program (CSP) later in 2016.

1.14 How does Secure Productive Enterprise E3 differ from Enterprise Cloud Suite (ECS)?

ECS has been renamed to Secure Productive Enterprise E3 and includes hybrid rights.

1.15 What are the On-Premises capable rights for SPE?

SPE users receive On-Premises rights to Productivity Servers and Office Professional Plus, per the following:

- Not a license entitlement, but rights to install and use server and client software for the term of subscription
- Rights to use latest version or earlier versions of software
- On-Premises rights are not a license and do not include Software Assurance benefits

The Productivity Server Right includes:

- Unlimited server installs
- Access exclusive to SPE users
- Only on customer dedicated hardware server deployments
- No rights to deploy on multi-tenant cloud

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The Office Professional Plus Copy includes:

- One copy for local install per SPE from Software Assurance User Subscription License (USL) purchased
- Rights to SPE from Software Assurance users or those with pre-existing Software Assurance coverage
- Limited rights to SPE new users—only up to the number of Software Assurance users (1:1 ratio)
- No rights to deploy client on servers with Remote Desktop Services (RDS)

1.16 If I already have ECS and already paid for productivity server licenses, will I have to continue paying for those server licenses even once they migrate to SPE E3?

No, once you become a SPE E3 customer, you will inherit the Productivity Server Rights as a SPE benefit and will not need to continue to purchase additional server licenses. If you are on an Enterprise Agreement that is mid-term, you must pay for the servers until renewal. For Enterprise Agreement Subscription you can true-down the servers at anniversary.

If you don't standardize on SPE company-wide, you may still need purchase server licenses for your users not licensed with the SPE subscription.

Learn more about [Secure Productive Enterprise](#).

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