Hyper-V Hosting Guidance:
Using and Licensing Microsoft® Server Products in
Hyper-V Virtual Hosting Scenarios
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Contents

List of Acronyms .........................................................................................................................1

Hosting Scenarios and Licensing Considerations .................................................................2

Licensing of Various Windows Server Editions ........................................................................3
  Windows Server 2008 Enterprise .........................................................................................3
  Windows Server 2008 Datacenter .......................................................................................4
  Use of Central Storage .........................................................................................................4
  Use of Other Non-Microsoft Virtualization Technologies ..................................................4

Hosting Scenarios ...................................................................................................................5
  Scenario 1: Unmanaged Dedicated Server as Host with One or More Guests ..............5
    Scenario 2a: VDS – Unmanaged .....................................................................................7
    Scenario 2b: VDS – Managed .........................................................................................7
  Scenario 3: Authenticated Virtual Dedicated Servers .....................................................9
  Scenario 4: Shared Hosting Configurations ..................................................................9
  Scenario 5: Running Desktop Systems as Hyper-V Guests .......................................9
  Scenario 6: Using End-Customer Licenses on the Guest ..........................................10

Running Microsoft SQL Server 2008 with Hyper-V .........................................................11
  SQL Server 2008 Express ...............................................................................................11
  SQL Server 2008 Web .....................................................................................................11
  SQL Server 2008 Workgroup .........................................................................................11
  SQL Server 2008 Standard ............................................................................................11
  SQL Server 2008 Enterprise .........................................................................................11

Scenario-based licensing matrix ......................................................................................13

Microsoft System Center Products in a Hosting Environment .........................................16
  Microsoft System Center Virtual Machine Manager 2008 ...........................................16
  Using Other System Center Products to Manage the Hosting Environment ..............17
  Sample System Center pricing in SPLA ......................................................................20

Licensing FAQ ......................................................................................................................21

References ..............................................................................................................................25
# List of Acronyms

<table>
<thead>
<tr>
<th>Acronym</th>
<th>Meaning</th>
</tr>
</thead>
<tbody>
<tr>
<td>DC</td>
<td>Datacenter</td>
</tr>
<tr>
<td>DNS</td>
<td>Domain Name System</td>
</tr>
<tr>
<td>LOB</td>
<td>Line of Business</td>
</tr>
<tr>
<td>OEM</td>
<td>Original Equipment Manufacturer</td>
</tr>
<tr>
<td>OS</td>
<td>Operating System</td>
</tr>
<tr>
<td>OSE</td>
<td>Operating System Environment</td>
</tr>
<tr>
<td>SAL</td>
<td>Subscriber Access License</td>
</tr>
<tr>
<td>SAN</td>
<td>Storage Area Network</td>
</tr>
<tr>
<td>SCCM</td>
<td>System Center Configuration Manager</td>
</tr>
<tr>
<td>SCDPM</td>
<td>System Center Data Protection Manager</td>
</tr>
<tr>
<td>SCOM</td>
<td>System Center Operations Manager</td>
</tr>
<tr>
<td>SKU</td>
<td>Stock Keeping Unit</td>
</tr>
<tr>
<td>SMSE</td>
<td>Microsoft System Center Server Management Suite Enterprise</td>
</tr>
<tr>
<td>SPLA</td>
<td>Services Provider License Agreement</td>
</tr>
<tr>
<td>SPUR</td>
<td>Services Provider User Rights</td>
</tr>
<tr>
<td>VDS</td>
<td>Virtual Dedicated Server</td>
</tr>
<tr>
<td>VHD</td>
<td>Virtual Hard Disk</td>
</tr>
<tr>
<td>VL</td>
<td>Volume Licensing</td>
</tr>
<tr>
<td>VM</td>
<td>Virtual Machine</td>
</tr>
<tr>
<td>VMM</td>
<td>Microsoft System Center Virtual Machine Manager</td>
</tr>
</tbody>
</table>
HOSTING SCENARIOS AND LICENSING CONSIDERATIONS

This white paper documents common hosting scenarios using Windows Server® 2008 Hyper-V™ virtualization technology and Microsoft SQL Server® database management software with the Microsoft Services Provider License Agreement (SPLA). The SPLA has two licensing models – Per Processor and Per Subscriber (via a Subscriber Access License, or SAL). Some products are available through both licensing models. In a virtual environment, there are no new restrictions on the number of instances running under the SAL licensing model. However, the Per-Processor model introduces new considerations, which are outlined in this white paper.

In the context of Hyper-V, a physical server (called a host) can be used to create numerous virtual machines or virtual servers (called guests). Each guest runs its own operating system (OS), independent of other guests. Operating systems such as Windows Server 2000 SP4, Windows Server 2003, Windows Server 2008 (Web, Standard, Enterprise and Datacenter), SUSE Linux Enterprise, and so forth, can run as a guest OS. However, the host OS must be Windows Server 2008 (Standard, Enterprise, or Datacenter). For a list of supported virtual guests, please visit the following link:


The primary focus of this paper is how to license different editions of Windows Server 2008 and SQL Server 2008 in a virtualized hosting environment that is leveraging the SPLA model. We will outline the SPLA licensing implications for some common Hyper-V-based virtualized hosting scenarios. These scenarios include:

1. Unmanaged dedicated server with Hyper-V
2. Virtual dedicated server (VDS) for Web scenarios (using Windows Server guests in anonymous mode)
3. Virtual dedicated server with line-of-business (LOB) scenarios (using Windows Server guests in authenticated mode)
4. Use of virtualization in shared hosting scenarios
5. Desktops as Hyper-V guests
6. End customers running Microsoft products using the customers own licenses on the guest OS

In addition to these common scenarios, we present how the Microsoft System Center family of products can be used to help manage the virtualized hosting environment and the associated licensing implications.
LICENSING OF VARIOUS WINDOWS SERVER EDITIONS

Windows Server 2008 is licensed on a per-processor basis: When reviewing the table below, please bear in mind that a license for each processor is needed. While there is no technical limitation on the number of guests you can run on the Standard, Enterprise, or Datacenter editions, the number of licenses required as part of the host license vary by edition. The following table indicates the number of guests included for free in the license of the host. If additional guests over the allowed limit are run on any edition, then additional licenses are required.

Furthermore, the Active Directory® service is included with certain editions of Windows Server 2008. This affects the licensing in specific hosting scenarios. The use of Active Directory for the Windows Server host and guest OS is allowed only with the Standard and Enterprise editions. Since the Datacenter edition is licensed only for anonymous use, Active Directory cannot be used with this edition.

The table below provides only a general licensing overview of Windows Server 2008. Depending on the scenario and which edition of Windows Server 2008 is installed on the host, numerous licensing scenarios exist. These are described in the following sections.

<table>
<thead>
<tr>
<th>Host Edition</th>
<th>Guests Included in Host SPLA</th>
<th>Allowed Guest Types</th>
</tr>
</thead>
</table>
Windows Server 2008 Web**  
Windows Server 2003 Standard* |
| Windows Server 2008 Enterprise| 4                           | Windows Server 2008 Enterprise  
Windows Server 2008 Standard**  
Windows Server 2008 Web**  
Windows Server 2003 Enterprise*  
Windows Server 2003 Standard* |
Windows Server 2008 Standard (Anonymous)  
Windows Server 2008 Web  
Windows Server 2003 Enterprise (Anonymous)*  
Windows Server 2003 Standard (Anonymous)* |

Table 1: Guest licenses and guest types for various Windows Editions (*Allowed if already licensed under SPLA; **Requires a separate license)

Windows Server 2008 Enterprise

As you can see in the table, if licensing a Windows Server 2008 Enterprise host, up to 4 guests are included in the initial license. If a fifth guest is added to the server, an additional full Windows 2008 Enterprise license is needed for each processor on the host. This additional license will allow up to four additional guests to run on the server, for a total of eight guests. This process of purchasing additional licenses can be continued as more and more guests are added, up to the physical capacity of the host. When hosting with Windows Server 2008 Enterprise, the guest may be Windows Server 2008 Standard, Web, or Enterprise; however, running a different version in the guest will require a separate license.
Windows Server 2008 Anonymous Datacenter

With Windows Server 2008 Anonymous Datacenter, you may run as many unauthenticated (also known as "anonymous") guests as the hardware will support. Windows Datacenter edition allows you to install and run any down version of Windows Server for the guest operating system; however, the guest operating systems need to run in unauthenticated mode. For example, you can run Enterprise Edition on Data Center Edition as long as it runs in unauthenticated mode. Furthermore, neither the host nor guests can be configured to run under Active Directory.

Use of Central Storage

In many scenarios, Hosting Providers use central storage to manage guest images as virtual hard disks, or VHDs. This storage is typically based on a storage area network (SAN) or Windows® Storage Server 2003 R2, which is an OEM-only product used as a cost-effective substitute for a SAN. At this time, Windows Storage Server is not available in a SPLA. The use of central storage does not affect the licensing for SQL Server software.

Use of Other Non-Microsoft Virtualization Technologies

This document applies equally well to other virtualization technologies such as VMware and XenSource when using Windows Server as a host or guest OS. However, Microsoft does not make claims on how those technologies are licensed, and use of those technologies does not diminish the number of licenses required for Microsoft products. Please consult the vendor of those virtualization technologies for their licensing requirements.
HOSTING SCENARIOS

Scenario 1: Unmanaged Dedicated Server as Host with One or More Guests

In this scenario, a hosting provider sells a physical server as a host enabled with Hyper-V. The end customer buys a dedicated server and can create any number of guests using Hyper-V Server Manager. The administration of the physical server and virtual instances is performed by the end customer. If the Hosting Providers use Microsoft System Center Virtual Machine Manager (VMM), through delegation they could provide the ability for end customers to manage guests through the VMM Self-Service Portal. Note that the VMM Self-Service Portal requires Active Directory.

Figure 1 depicts an example of an “unmanaged” Hyper-V configuration where all management and administration of the hosts and virtual guests is performed locally on the server. In this scenario, the hosting provider is hosting a dedicated Hyper-V-enabled server and allowing the customer to directly access the host (typically via Terminal Services).

The number of guests and the type of guest installed is dependent on the editions of Windows Server 2008. As explained above, if the host is licensed with Datacenter anonymous, all the guests must also be anonymous. However, if the end customer wants authenticated servers, they must license and use Standard or Enterprise editions as host.

As depicted in Figure 1, Hosting Providers may wish to install and expose System Center Virtual Machine Manager to allow customers to manage their virtual guests. Please see “Microsoft System Center Products in a Hosting Environment” in this document for information on minimal deployments of VMM in a hosting environment.
Figure 1: Unmanaged Hyper-V
Scenario 2: Virtual Dedicated Server (VDS)

In a VDS scenario, a hosting provider uses a Windows Server 2008–based server with Hyper-V as a host for one or more guests. These guests can run Windows Server or Linux operating systems. Each guest is sold as a virtual dedicated server to end customers. Each guest has a guaranteed set of resources, which can be specified when it is created.

The end customer has complete control of the guest and its OS. The VDS can be accessed via Terminal Services. The hosting provider or the end customer also can install a control panel on the guest to manage the hosting environment on the VDS. From an end-customer perspective, a VDS looks and feels like a dedicated server, where patching, software loading, and so forth do not affect other guests on the server.

In order to improve the manageability of these servers, Microsoft offers the System Center Server Management Suite Enterprise, which may be leveraged to offer the same managed services to the hosting provider’s customers. For example, when provisioning, System Center Virtual Machine Manager (VMM) may be used for provisioning either the managed or un-managed server.

The System Center Server Management Suite Enterprise includes the following products that can simplify the management of hosted guests and provide value-added services to the hosting provider:

- System Center Virtual Machine Manager (VMM)
- System Center Operations Manager (OpsMgr)
- System Center Data Protection Manager (DPM)
- System Center Configuration Manager (SCCM)

As depicted in Figure 2, Hosting Providers may wish to install and expose System Center Virtual Machine Manager to allow customers to manage their virtual guests. Please see “Microsoft System Center Products in a Hosting Environment” in this document for information on minimal deployments of VMM in a hosting environment.

Scenario 2a: VDS – Unmanaged

In this scenario, the hosting provider allows the end customer to have full management of the guest operating system. Loading software, patching, backups, and such would be handled by the customer.

Scenario 2b: VDS – Managed

In a managed scenario, the hosting provider may offer one or more value-added services related to the management of the guest to its customers. These value-added services may either be included in the base pricing of the hosted offer or included as an additional charge. One benefit for Hosting Providers is that these servers can be centrally managed by another server running virtual machine management software such as Microsoft System Center Virtual Machine Manager. Value-added services may include:

- Managed services – such as SQL Server administration
- Guest server software – patching, security updates, installs
- Utilities – disk and storage management
- Backup/Restore
- Domain Name Services (DNS)
System Center Virtual Machine Manager requires membership in Active Directory; however, VMM can manage non-Active Directory hosts and guests. For more information about configuring Active Directory, see “Windows Server System Reference Architecture” in the References section of this document.

System Center also requires a Microsoft SQL Server database for storage. Hosting Providers may choose to use an existing SQL Server installation or create a dedicated server, depending on their needs. As Hosting Providers increase the number of guests they manage, high-availability configurations of SQL Server, Active Directory, and System Center products may be utilized. See “Windows Server System Reference Architecture” and “System Planning and Design” in the References section of this document for more information.

Another optional component that may be very useful in a Hyper-V hosting environment is System Center Operations Manager. Operations Manager can be used to monitor the health of the host servers, domain controllers, and SQL Server software, as well as the guest systems.
Scenario 3: Authenticated Virtual Dedicated Servers

The two previous scenarios were based on non-authenticated hosting scenarios where the end users were not being authenticated by the Windows Server operating system. In scenarios where the guest system must authenticate end users, the recommended host is Windows Server 2008 Enterprise, which accommodates up to four guest systems per fully licensed host. (More than four guests can run on the Enterprise edition, but more licenses must be added and reported.

Note that Windows Server Datacenter may not be used in this scenario, as it is only licensed for anonymous guests. This restriction with Windows Server Datacenter applies when either the Hyper-V-based host server or the guest is authenticating an external user. If the guests need to be authenticated, then the Hosting Provider needs to license Windows Server Standard or Enterprise.

Authenticated configurations also may include hosting for Microsoft Exchange Server, Microsoft Office SharePoint® Server, or other applications that require end-user authentication.

Scenario 4: Shared Hosting Configurations

In this scenario, the hosting provider is using a server as a host and creates one or more guests to host one or more Web sites for shared hosting scenario. The end users are not exposed to virtualization. Some Hosting Providers are using virtualization in this manner to provide better isolation for Web sites. For example, if a server hosts 2,000 Web sites, a hosting provider can create four guest virtual machines, each with 500 sites.

In the shared hosting configuration, the user is anonymously accessing Web-based content being hosted on the virtual guest; hence, Windows Center Datacenter can be used.

Scenario 5: Running Desktop Systems as Hyper-V Guests

In this scenario, Hosting Providers can offer access to desktop-based applications such as Microsoft Office programs or other worker productivity tools. From a technical perspective, hosting a guest desktop environment running the Windows Vista® or Windows XP operating system is currently supported in certain configurations. See the Supported Operating Systems link in this document for the latest list of supported guests. However, this scenario is currently not allowed in the SPLA.
Scenario 6: Using End-Customer Licenses on the Guest

Hosting Providers frequently ask if end-customer-owned licenses (such as Small Business Server, SQL Server, Exchange Server, or other server applications acquired through Microsoft Select or Enterprise Agreements) can be relied upon for licensing the guest. Currently, these scenarios are not allowed in the SPLA for shared use in either the host or virtual environment. All licenses for the guest must be reported by the service provider using the SPLA.

In a non-Hyper-V-based virtualized environment, an end customer can bring in their own license if they have a dedicated hosted server. They cannot apply their license if the server is shared among multiple customers. The Figure below illustrates the scenario where the end customer can or cannot use their software licenses.

If a server is physically and virtually dedicated to the same customer, then the end customers can install their own licenses. An example is a managed or unmanaged dedicated server. However, if the box is physically shared by multiple customers, even though, they may own Virtual Machines running on the box, they are not allowed to bring their own software licenses for Microsoft Products.
RUNNING MICROSOFT SQL SERVER 2008 WITH HYPER-V

Hosting Providers typically offer SQL Server to customers as part of their hosting offers. There are five different SQL Server 2008 editions available: Express, Web, Workgroup, Standard, and Enterprise. (See Table 1 to compare features.) SQL Server 2008 is licensed either per processor or per SAL. Virtualization does not affect the number of SALs required.

SQL Server 2008 Express

SQL Server 2008 Express is a free, downloadable version that has most commonly used features but limitations on size of database (4 GB), number of CPUs (1), and amount of RAM it can leverage (1 GB). SQL Server 2008 Express is a good option for starter Web sites and for development-related activities. There are no limitations or restrictions on the number of instances that can be run on any physical or virtual server.

SQL Server 2008 Web

SQL Server 2008 Web is a new version specifically geared for the hosting industry. It may be used only to support public and Internet-accessible Web sites, pages, applications, and services.

SQL Server 2008 Web is licensed on a per-processor basis. The licenses required are based upon the number of processors (or sockets) used, up to a maximum of four processors per server. To run instances on the host, a license is required for each physical processor that the host operating system uses. To run instances of SQL Server 2008 Web on guests, a license is required for each virtual processor that each of those guests uses.

SQL Server 2008 Workgroup

SQL Server 2008 Workgroup is a less attractive than SQL Server 2008 Web. Therefore, we recommend Hosting Providers to consider using the Web edition.

SQL Server 2008 Standard

SQL Server 2008 Standard is licensed either on a per-processor basis or a per subscriber (SAL) basis. The licenses required for the host are based upon the number of physical processors used, up to a technical maximum of four processors on a server. To run instances on the host, a license is required for each physical processor that the physical operating system uses. To run instances of SQL Server 2008 Standard on guests, a license is required for each virtual processor that each of those guests uses.

SQL Server 2008 Enterprise

SQL Server 2008 can be installed on high-end servers with up to 128 processors. In a Hyper-V-based virtualized environment, SQL Server 2008 Enterprise offers a unique licensing benefit. If it is licensed for the host, then each guest running on that host may also run any number of instances of SQL Server Enterprise. This provides cost advantages, as the cost of SQL Server Enterprise may be amortized among the guests running on that host.
<table>
<thead>
<tr>
<th>Feature</th>
<th>Express</th>
<th>Web</th>
<th>Workgroup</th>
<th>Standard</th>
<th>Enterprise</th>
</tr>
</thead>
<tbody>
<tr>
<td>CPUs</td>
<td>1</td>
<td>4</td>
<td>2</td>
<td>4</td>
<td>32/128</td>
</tr>
<tr>
<td>RAM</td>
<td>1 GB</td>
<td>Unlimited</td>
<td>3 GB</td>
<td>Unlimited</td>
<td>Unlimited</td>
</tr>
<tr>
<td>64 bit</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>DB size</td>
<td>4 GB</td>
<td>Unlimited</td>
<td>Unlimited</td>
<td>Unlimited</td>
<td>Unlimited</td>
</tr>
<tr>
<td>Log shipping</td>
<td>No</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Partitioning</td>
<td>No</td>
<td>No</td>
<td>No</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td>Resource governor</td>
<td>No</td>
<td>No</td>
<td>No</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td>Transparent Data Encryption</td>
<td>No</td>
<td>No</td>
<td>No</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td>Backup Compression</td>
<td>No</td>
<td>No</td>
<td>No</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td>SQL Agent</td>
<td>No</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Service broker</td>
<td>Yes (Limited)</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Replication</td>
<td>Subscribable only</td>
<td>Subscribable only</td>
<td>Yes (Restricted)</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Policy-Based Configuration</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Centralized multi-server management</td>
<td>No</td>
<td>No</td>
<td>No</td>
<td>No</td>
<td>Yes</td>
</tr>
<tr>
<td>Reporting Services</td>
<td>Yes (Local Only)</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Analysis Services</td>
<td>No</td>
<td>No</td>
<td>No</td>
<td>Standard</td>
<td>Full</td>
</tr>
<tr>
<td>Integration Services</td>
<td>No</td>
<td>No</td>
<td>No</td>
<td>Standard</td>
<td>Full</td>
</tr>
<tr>
<td>Import/Export Wizard</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Publishing tools for hosted environments</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
</tbody>
</table>

Table 2: SQL Server 2008 features by edition.
SCENARIO-BASED LICENSING MATRIX

The following tables summarize the different permutations and combinations of Windows Server 2008 and SQL Server 2008 in a virtualized environment using Hyper-V. Each row lists the scenario in which the server is being used, and the columns list the editions. A “y” means yes, this combination of (row, column) is allowed; an “n” means no, this combination is not allowed. A number in a cell indicates the number of licenses allowed or included with the base license; “UL” implies unlimited licenses.

![Table 3: Hosting Scenarios]

Table 4: Dedicated Host: Hardware View

![Table 4: Dedicated Host: Hardware View]

Table 5: Dedicated Host: Hardware View

![Table 5: Dedicated Host: Hardware View]
### Hardware-Centric View for Hyper-V Host

<table>
<thead>
<tr>
<th>Processors</th>
<th>Web</th>
<th>Std.</th>
<th>Ent.</th>
<th>DC</th>
</tr>
</thead>
<tbody>
<tr>
<td>One</td>
<td>n</td>
<td>y</td>
<td>y</td>
<td>y</td>
</tr>
<tr>
<td>Two</td>
<td>n</td>
<td>y</td>
<td>y</td>
<td>y</td>
</tr>
<tr>
<td>Four</td>
<td>n</td>
<td>n</td>
<td>y</td>
<td>y</td>
</tr>
<tr>
<td>Eight or more</td>
<td>n</td>
<td>n</td>
<td>n</td>
<td>y</td>
</tr>
</tbody>
</table>

Table 6: Hyper-V-Based Host: Hardware View

### Hyper-V Guest - Authenticated

<table>
<thead>
<tr>
<th>Windows Server 2008 Based Host</th>
<th>Web</th>
<th>Std.</th>
<th>Ent.</th>
<th>DC</th>
</tr>
</thead>
<tbody>
<tr>
<td>Web</td>
<td>n</td>
<td>n</td>
<td>n</td>
<td>n</td>
</tr>
<tr>
<td>Standard</td>
<td>y</td>
<td>y</td>
<td>n</td>
<td>n</td>
</tr>
<tr>
<td>Enterprise</td>
<td>y</td>
<td>y</td>
<td>y</td>
<td>n</td>
</tr>
<tr>
<td>Datacenter</td>
<td>n</td>
<td>n</td>
<td>n</td>
<td>n</td>
</tr>
</tbody>
</table>

Table 7: Hyper-V Guest: Authenticated

### Hyper-V Guest - Unauthenticated

<table>
<thead>
<tr>
<th>Windows Server 2008 Based Host</th>
<th>Web</th>
<th>Std.</th>
<th>Ent.</th>
<th>DC</th>
</tr>
</thead>
<tbody>
<tr>
<td>Web</td>
<td>n</td>
<td>n</td>
<td>n</td>
<td>n</td>
</tr>
<tr>
<td>Standard</td>
<td>y</td>
<td>y</td>
<td>n</td>
<td>n</td>
</tr>
<tr>
<td>Enterprise</td>
<td>y</td>
<td>y</td>
<td>y</td>
<td>n</td>
</tr>
<tr>
<td>Datacenter</td>
<td>y</td>
<td>y</td>
<td>y</td>
<td>y</td>
</tr>
</tbody>
</table>

Table 8: Hyper-V Guest: Unauthenticated
### Table 9: Hyper-V Guest: Licenses Included with Host License

<table>
<thead>
<tr>
<th>Host</th>
<th>Web</th>
<th>Std.</th>
<th>Ent.</th>
<th>DC</th>
</tr>
</thead>
<tbody>
<tr>
<td>Web</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Standard</td>
<td>1</td>
<td>1</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Enterprise</td>
<td>4</td>
<td>4</td>
<td>4</td>
<td>0</td>
</tr>
<tr>
<td>Datacenter</td>
<td>UL</td>
<td>UL</td>
<td>UL</td>
<td>UL</td>
</tr>
</tbody>
</table>

### Table 10: Hyper-V Guest Database: Licenses Included with Host License

<table>
<thead>
<tr>
<th>SQL Server 2008 Editions</th>
<th>Web</th>
<th>Std.</th>
<th>Ent.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Web</td>
<td>1</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Standard</td>
<td>1</td>
<td>1</td>
<td>0</td>
</tr>
<tr>
<td>Enterprise</td>
<td>UL</td>
<td>UL</td>
<td>UL</td>
</tr>
</tbody>
</table>

**Hyper-V Guest – Licenses**

**Windows Server 2008**

**SQL Server 2008 running on Hyper-V Guest**

[Microsoft Services Logo]
MICROSOFT SYSTEM CENTER PRODUCTS IN A HOSTING ENVIRONMENT

Microsoft System Center 2007 is a collection of multiple products that will help hosting providers manage their virtual as well as physical environment. In particular, the four products that are of interest to hosting providers are:

1. System Center Virtual Machine Manager (VMM)
2. System Center Operations Manager (OpsMgr)
3. System Center Data Protection Manager (DPM)
4. System Center Configuration Manager (SCCM)

All System Center products can be installed on Windows Server 2008 Standard or Enterprise Edition software in a physical or virtual environment. The installations require the hosting provider to separately acquire a licensed copy of the Operating System and SQL Server 2005 as these are not included part of the System Center license (except for those System Center with SQL Server Technology products that are available). Please note that SQL Server is included with the System Center products that have "with SQL" included in the product descriptor.

All System Center Products require use of Active Directory. Therefore, in order to leverage System Center, the systems that are reported as “anonymous” or “un-authenticated” can be made part of domain primarily for management purposes. The applications running on these servers still have to be “un-authenticated” or “anonymous”.

System Center Virtual Machine Manager is a product that is designed specifically to help manage Hyper-V installations. A brief overview of licensing requirements for SC-VMM is described next:

Microsoft System Center Virtual Machine Manager 2008

Hosting Providers planning to do a large-scale virtual deployment will benefit from use of Microsoft System Center Virtual Machine Manager 2008. VMM can be deployed in multiple topologies. The simplest topology is to install all necessary components of VMM on a single server—or even on a guest virtual machine. Alternatively, to scale out, each VMM component can be installed individually on separate servers. The different server roles and components needed for a simple VMM topology are provided in Figure 4.

![Figure 4: Server roles and components for a simple Virtual Machine Manager–based topology](image)
Table 10 describes the topology from a software licensing perspective.

<table>
<thead>
<tr>
<th>Server Role</th>
<th>Software Installed</th>
<th>Software License Needed</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hyper-V Host</td>
<td>Windows Server 2008 Standard or Enterprise</td>
<td>Windows Server 2008 Standard, Enterprise, or Datacenter (the most cost-effective licensing option is Datacenter, but users must be unauthenticated)</td>
</tr>
<tr>
<td>Hyper-V Management Node</td>
<td>Windows Server 2008 Standard or Higher</td>
<td>Windows Server 2008 Standard or higher as may be deployed or SQL Server 2005 Standard or Workgroup Edition as may be deployed. Please note that SQL Server is only included with the System Center products that have “with SQL” included in the product descriptor. System Center Server Management Suite Enterprise SAL (per managed device or host server) *</td>
</tr>
<tr>
<td>Data Storage</td>
<td>SQL Server 2005 Standard or Workgroup Edition</td>
<td></td>
</tr>
<tr>
<td>Web-Based Provisioning</td>
<td>System Center Virtual Machine Manager</td>
<td></td>
</tr>
<tr>
<td>Admin Console</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Library Server</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Table 11: Required Licensing for Hyper-V Host, Per Server Role (*Allowed if already licensed under SPLA)

*A stand-alone version of VMM is also available, which can be acquired instead of the Suite Enterprise. The license is called a Microsoft System Center Virtual Machine Manager Enterprise Server Management License.

Reference topologies are available for download in the Resources section of this document. The minimal single machine configuration for VMM is available in the following document:

http://download.microsoft.com/download/4/5/a/45ab5519-26cd-4ea4-91a3-50ec391e7e18/HardwareReqs_Final.pdf

Please note:
- The Microsoft System Center Server Management Suite Enterprise (SMSE) SAL is licensed per device. When using VMM, no additional licenses are required for each managed host or guest.
- Even though Windows Server needs to be joined to a domain, you can still report a Datacenter Anonymous SKU as long as use of Active Directory authentication is limited to System Center functionality and not used by end customers for authentication of their own application.

Using Other System Center Products to Manage the Hosting Environment

Microsoft System Center products such as System Center Operations Manager, System Center Configuration Manager, and System Center Data Protection Manager provide Hosting Providers with the ability to better manage the virtual as well as the dedicated environment. All of these products run on Windows Server 2003 and Windows Server 2008 with a software update (that is, a Service Pack). Please check the installation instructions of each product for details.

In Figure 6 below, we illustrate one way in which different components within System Center can be installed to manage the virtual environment.
Table 11 shows the software and licenses needed to deploy the configuration illustrated in Figure 5.
<table>
<thead>
<tr>
<th>Role</th>
<th>Software Installed</th>
<th>Software License needed</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hyper-V Host</td>
<td>Windows Server 2008 Standard or Enterprise</td>
<td>Windows Server 2008 Standard, Enterprise, or Datacenter (the most cost-effective licensing option is Datacenter but Datacenter can only be licensed for anonymous use)</td>
</tr>
<tr>
<td>Web Based Provisioning</td>
<td>Windows Server 2008 Standard Edition or Higher</td>
<td>Windows Server 2008 Standard, Enterprise, or Datacenter (the most cost-effective licensing option is Datacenter, but Datacenter can only be licensed for anonymous use)</td>
</tr>
<tr>
<td>Admin Console</td>
<td>System Center Virtual Machine Manager</td>
<td>System Center Server Management Suite Enterprise SAL or System Center Virtual Machine Manager SAL</td>
</tr>
<tr>
<td>Library Server</td>
<td></td>
<td></td>
</tr>
<tr>
<td>VMM Controller</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Management Node</td>
<td>Windows Server 2003 Standard or Higher</td>
<td>Windows Server Standard or Enterprise as may be deployed</td>
</tr>
<tr>
<td></td>
<td>System Center Operations Manager</td>
<td>Note: SMSE SAL includes licenses for SC-OM, SC-CM, SC-DPM and SC-VMM.</td>
</tr>
<tr>
<td></td>
<td>System Center Configuration Manager</td>
<td></td>
</tr>
<tr>
<td></td>
<td>System Center Data Protection Manager</td>
<td></td>
</tr>
<tr>
<td>Data Storage</td>
<td>Windows Server 2003* or 2008 Standard or Higher</td>
<td>Windows Server Standard or, Enterprise as may be deployed</td>
</tr>
<tr>
<td></td>
<td>SQL Server 2005</td>
<td>SQL Server 2005 Standard</td>
</tr>
</tbody>
</table>

Table 11. Required Licensing for Hosting with System Center Management Products (*Allowed if already licensed under SPLA)
Sample System Center pricing in SPLA

The diagram below provides an example of how different system center products are going to be priced. The amounts listed are just examples; please get the actual pricing from your license provider or SPLA reseller.

![Diagram showing System Center pricing in SPLA](image)

**Figure 6: Sample pricing for SMSE vs. Individual components**

*Note these prices are used as examples only to give you the list of System Center SKUs. SPLA pricing will vary by region. A DPM SAL may be available in H1-CY09.*

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Please note, that our recommendation is to install SCOM, SCVMM, SCCM, SCDPM on 4 different servers.

The licensing for Server Management Suite Enterprise (SMSE) is based on number of physical servers managed by SMSE. In Figure 5, you have to pay for 3 machines – regardless of the number of guests that are running on each host – or – the number of servers on which you installed System Center Components.

Here is a numerical example: Assume a Hyper-V cluster with 4 Physical Servers; and each server can have up to 8 Virtual Machines for a total of 32 guest VMs (8x4). In order to manage this cluster, you install Server Management Suite Enterprise on two to four servers; with one server dedicated (or shared between) Virtual Machine Manager, Operations Manager, Data Protection Manager and Configuration Manager. Using the sample pricing in Figure 6 above, the licensing cost to manage all 4 Physical Servers (hosts) and 32 Virtual Machines with these two SMSE servers will be 4 x €39.54 = €159.16/month. The configuration described in this example is similar to Figure 5. Please note that with SMSE, the Client Access Licenses for agents that run on individual hosts or guest VMs are included in the price.
**Licensing FAQ**

Can Windows Server 2008 Web be used as a host OS on a Hyper-V-based server?

No. Windows Server 2008 Web does not have a Hyper-V role. It can be used only as a guest. Only the Datacenter, Enterprise, and Standard editions of Windows Server 2008 with the Hyper-V option can be used as a Hyper-V host OS.

For Windows Server 2008 Standard (or any other edition), can the “included” licensed guest be any version of Windows Server?

Not necessarily. For each edition of Windows Server on the host, the following guest restrictions apply:

- Windows Server Standard: Included guest can only be Windows Server Standard.
- Windows Server Enterprise: Included guests can only be Windows Server Enterprise or Standard. However, deploying a different product in the guest than the host requires an additional license.
- Windows Server Datacenter: Included guests can be Windows Server Datacenter, Enterprise, Standard, or Web.

Is the software for Windows Server Datacenter available only from an OEM?

Windows Server Datacenter fulfillment media is currently available on SPLA price lists. Because of the down edition rights for Windows Server Datacenter, Hosting Providers may deploy Windows Server Enterprise, Standard, or Web, and report Windows Server Datacenter in their SPLA.

Is there a limit on how many guests I can run when I license Windows Server Enterprise? What if I run all Linux guests?

The Windows Server Enterprise license includes up to 4 guests; additional licenses are required if you have more than four Windows Server guests. If you are running Linux, you need to determine the licensing requirements for Linux from your Linux vendor. Microsoft does not place limitations on the number of Linux-based guests a hosting provider may run.

Does the use of Windows Server Datacenter as a platform for SQL Server change the number of licenses required for SQL Server as indicated in the SPUR? For example, if I have 50 SQL Server instances running on their own virtual machines (i.e., guests) in a Windows Server Datacenter cluster, how many SQL Server licenses do I report?

This depends on the edition of SQL Server:

- The use of Windows Server Datacenter does not diminish the number of licenses required for SQL Server as spelled out in the SPUR.
- With SQL Server Enterprise, you must acquire a license for each physical processor on the server, which allows you to run an unlimited number of virtual instances on the same server.
For SQL Server Standard or Web to run instances in virtual operating system environments, a license is needed for each virtual processor that each of those virtual operating system environments uses.

What are the licensing implications of clustering? Do I pay for only the active nodes? Are passive nodes charged as well?

For SQL Server in an active/passive configuration, passive nodes do not need to be reported.

For Windows Server cold disaster recovery, the cold VM does not need to be reported. In cold disaster recovery scenarios, the machines must be physically turned off or not running, except in some testing scenarios. In warm disaster recovery with failover, you need to license both Windows Server licenses.

Please note that the Passive nodes cannot have more processors than the active nodes.

What are the scenarios supported by SQL Server 2008 Web Edition?

The software may be used only to support public and Internet accessible

- Web pages
- Web sites
- Web applications
- Web services

It may not be used to support line of business applications (e.g., Customer Relationship Management, Enterprise Resource Management and other similar applications).

Can we allow Remote desktop access to guest or host virtual machines? If so, how many sessions can be allowed?

For all Windows Server 2008 Editions, for testing, maintenance, and administration access purposes, each instance running in an operating system environment, you may also permit up to two (2) other users to use or access the server software to directly or indirectly host a graphical user interface (using the Windows Server 2008 Terminal Services functionality or other technology). This use is for the sole purpose of testing, maintenance, and administration of the licensed products. These users do not need Windows Server 2008 Terminal Services SALs. For Datacenter the number increases to 5 other users for each instance running in the physical host and 2 other users for each instance running in a virtual operating system environment.

Does Microsoft allow a downgrade to Windows Server Web from Windows Server Standard and Enterprise, instead of just from Windows Server Datacenter?

The SPUR only allows down version rights to Standard and Enterprise from Datacenter.

If all virtual machines on a physical host are used by the same customer A, can the physical host be licensed through SPLA and the virtual machines through the end user's Select (Plus) or Enterprise (Subscription) Agreement? Example: the Service Provider uses SPLA for Windows Server Enterprise and offers 4 virtual machines to customer A, and customer A brings in his own licenses for Exchange, SQL Server and Office SharePoint Server.
If the physical box itself is only being used by one specific end-customer, we will consider this box to be a dedicated environment for that customer, regardless of how many virtual instances that customer is using on that box. Within a dedicated environment, an end-customer is allowed to use his own internal use licenses (Select, Open, EA, etc.) Using such internal use licenses is not allowed in a shared hosting environment (e.g. Multiple end-customers access and use the same physical machine, regardless of whether or not those customers have their own dedicated virtual instances on that physical machine)

Please explain the difference between a virtual processor and a physical processor.

Just as a physical server utilizes one or more physical processors, a virtual server or guest utilizes one or more virtual (or logical) processors. Hyper-V technology makes use of virtual processors in the guest operating system.

From a licensing perspective, certain products like Windows Server are licensed according to the number of physical processors (sockets). Other products such as SQL Server are licensed according to the number of virtual processors. Hyper-V may mix and match the physical cores from different processors to create a virtual processor. An example is illustrated in Figure 10.

![Figure 7: Construction of Logical (or Virtual) Processors](image)

For reliability and performance, Hyper-V technology may allocate resources from separate physical processors in the server to create a virtual processor for use by a particular guest operating system environment. For licensing purposes, virtual processors are considered to have the same number of threads and cores as each physical processor in the underlying physical hardware system. Microsoft is adopting this
definition to enable Hosting Providers to take advantage of the licensing policy we announced in 2004 for multicore processors. Microsoft generally considers multicore and hyperthreaded processors to be a single processor, regardless of the number of cores and/or threads they contain.
REFERENCES

Windows Server System Reference Architecture
http://www.microsoft.com/technet/solutionaccelerators/wssra/raguide/default.mspx

Licensing Document: SPUR

Infrastructure Planning and Design
- System Center Operations Manager 2007
- System Center Virtual Machine Manager 2008
- Internet Information Services 7.0
- Selecting the Right NAP Architecture
- Infrastructure Planning and Design Series Introduction
- Microsoft Application Virtualization
- Selecting the Right Virtualization Technology
- Windows Deployment Services
- Windows Server 2008 Active Directory Domain Services
- Windows Server 2008 Terminal Services
- Windows Server Virtualization (for Windows Server 2008 Hyper-V and Virtual Server 2005 R2 SP1)

System Center Virtual Machine Manager 2008 Overview