

Software Assurance

Volume Licensing

Software Assurance (SA) is included in many Microsoft Licensing Programs, and is an optional purchase in others. SA contains a range of benefits which provide technology, services and support to manage the software lifecycle. SA benefits are managed through the Microsoft Business Center (MBC) if licenses have been bought through an MPSA, and through the Volume Licensing Service Center (VLSC) for all other Volume Licensing programs.

SOFTWARE ASSURANCE BENEFITS BY AGREEMENT

		OPEN	SELECT PLUS	MPSA	OPEN VALUE	SELECT PLUS/MPSA SAM, EA, ESA
GENERAL	New Version Rights - Rights to new software versions released during the term of the agreement. Available for all server, application and systems products	✓	✓	✓	✓	✓
	Spread Payments - Option to make annual payments rather than one up-front payment. Available for all server, application and systems products		✓	✓	✓	✓
DESKTOP DEPLOYMENT	Microsoft Desktop Optimization Pack (MDOP) - Tools to take advantage of desktop virtualization and better manage Windows devices. Available for systems products	✓	✓	✓	✓	✓
	Windows To Go - Rights to run Windows 10 Enterprise E3/E5 on a bootable USB stick. Available for systems products	✓	✓	✓	✓	✓
	Windows 10 Enterprise Channels - Rights to deploy the Semi-Annual Channel or Long Term Servicing Channel releases. Available for systems products	✓	✓	✓	✓	✓
	Home Use Program - Rights for employees to purchase Microsoft Office 2019, Visio 2019 or Project 2019 to use at home. Available for qualifying desktop applications and Office suites	✓	✓	✓	✓	✓
	Virtualization Rights for Windows Desktops - Rights to run Windows 10 Enterprise E3/E5 in up to 4 VMs on a licensed device. Available for systems products	✓	✓	✓	✓	✓
SUPPORT AND TRAINING	Training Vouchers - Technical training from Microsoft Learning Partners. Available for application and systems products				✓	✓
	24x7 Problem Resolution Support - Phone and Web business critical support. Available for all server, application and systems products	✓	✓	✓	✓	✓
	CustomerSource - Rights to a secure site that gives access to resources such as unlimited training courses and support via the knowledge base. Available for Dynamics customers with active SA or an Online Services User SL	✓	✓	✓	✓	✓
SERVER DEPLOYMENT	Planning Services - Partner services to build a plan to help deploy Microsoft technology. Planning Services engagement days may be increased by converting unused Training Vouchers on a 3-to-1 basis. Available for application and server products				✓	✓
	Disaster Recovery Rights - Temporary rights to run a backup instance of eligible server software on a server dedicated to disaster recovery. Available for server products	✓	✓	✓	✓	✓
	Fail-over Servers - Rights to run the server software on a passive server in anticipation of a fail-over event. Available for SQL Server 2017 and Dynamics 365 Operations Server	✓	✓	✓	✓	✓
	Step Up Licenses Purchase Rights - Rights to purchase a license to migrate from a Standard to an Enterprise edition of certain products. Available for relevant application and server products		✓		✓	✓
	Self Hosting Use Rights - Allows ISVs who have built a unified solution around a Microsoft product to deploy that product and their solution for delivery over the Internet. Available for certain server applications specified in the Product Terms document	✓	✓	✓	✓	✓
	Power BI Report Server - Rights to run Power BI Report Server. Available only for SQL 2017 Enterprise Core licenses	✓	✓	✓	✓	✓
	Machine Learning Server for Hadoop - Rights to run Machine Learning Server for Hadoop. Available only for SQL 2017 Enterprise Core licenses	✓	✓	✓	✓	✓
	Exchange Online Voice Mail Service - Rights to use the Exchange Online Voice Mail Service to access voice messages from Outlook. Available for Exchange Server 2019 Standard/Enterprise Server licenses	✓	✓	✓	✓	✓
	Windows Virtual Desktop Access (VDA) - Rights to access a virtual desktop running in a datacenter. Available for systems products	✓	✓	✓	✓	✓
	Windows Thin PC - Enables repurposing of existing PCs as thin clients with a locked-down version of Windows 7 with a smaller footprint. Available for systems products	✓	✓	✓	✓	✓
VIRTUALIZATION	Office Roaming Rights - Rights to use Office, Project and Visio on third party devices in Windows To Go and VDI/RDS scenarios while away from the office. Available for Office 2019, Project 2019 and Visio 2019	✓	✓	✓	✓	✓
	License Mobility across Server Farms - Allows licenses to be reassigned between on-premises servers more frequently than every 90 days. Available for certain server applications specified in the Product Terms document	✓	✓	✓	✓	✓
	License Mobility through SA - Enables deployment of licenses to service provider's shared hardware or to Azure. Available for certain server applications specified in the Product Terms document	✓	✓	✓	✓	✓
	Azure Hybrid Benefit - Rights to use Windows Server 2019 Standard or Datacenter licenses to license base virtual machines in Azure. Rights to use SQL Server 2017 Standard or Enterprise Core licenses to license SQL virtual machines in Azure, or for the Azure SQL Database service	✓	✓	✓	✓	✓
	Unlimited Virtualization Rights - Rights to run unlimited virtual machines with SQL 2017/BizTalk 2016 if all the physical cores are licensed with Enterprise edition with SA. Available only for SQL 2017/BizTalk 2016 Enterprise Core licenses	✓	✓	✓	✓	✓

Further Microsoft Licensing handouts and exams: GetLicensingReady.com

* Only available in the EA or ESA